

**Company Name:** AAA General Services Inc.

**Principal(s):** Terrence S. McCrary

**Address:** P.O. Box 27521

**City/State/Zip:** Columbus, Ohio 43227

**Phone:** 614-260-2464

**Fax:** 614-860-1138

**Email:** Ageneralpest@earthlink.net

**Type of Business:** Termite and Pest Control

**Years in Business:** 27

**Scope of Services:** Pest Control, Lawn Care, Janitorial

**Service Radius:** Central Ohio

**Number of Employees:** 2

**Major Projects or Clients:** OSU, Columbus Recreation and Parks, Department of Rehabilitation and Corrections

**Why did you go into business?** To be my own boss, and to create jobs in my community.

**Why is your business a success?** We try our best to make sure our customers are happy and satisfied, and our prices are very reasonable.

**Company Goals:** To market our company to a larger customer base.

**What's your position or main responsibility to the company?** Owner and President

**What's the best aspect about your position?** Guiding the company's future.

**What's the worst aspect about your position?** Wearing all of the hats

**The best business advice you received?** Make sure the customer is happy.

**The biggest business mistake you made?** Keeping poor records

**What MCBAP services do you take advantage of?** Business Development, Marketing, and contacts.

**How has the MCBAP office helped your business?** By helping us present a more professional image and market ourselves to a larger customer base.

**Tips for persons wanting to open a business:** Pray, Study your perspective market, get to know your potential customers, and your competition well.

**What would you like people to know about your company?** AAA General Services has been servicing the Central Ohio area for 27 years and were ready and able to help you with any and all of your pest control needs

**Favorite book:** The Bible

**Favorite musician:** Many

**Best place for a business meal:** Damon's

**Favorite food:** Chicken or Steak

**Hobbies:** Roller Skating, Playing Pool, Basketball, Singing

**Family:** Wife Georgeann, Son Terrence, Daughters Elisha & Norah